

Tractors Singapore



CUSTOMER VALUE AGREEMENTS

HASSLE-FREE OWNERSHIP TO MAXIMIZE YOUR MACHINE – AND YOUR UPTIME



EASY TO OWN. READY TO WORK. **THAT'S A CVA.**

TSL CI CVA SOLUTIONS

Tractors Singapore's CVA is designed to help you maximize productivity and minimize costs with no pre-determined requirements or specific products or services that you must agree to buy.

TERMS		CVA PM BASIC	CVA PREMIUM
		1 YEAR	1-2 YEAR(S)
Hassle-Free Ownership & Maintenance	Auto-Renewal		Recommended
	Flexible Payment Options (upfront payment / paid when job is completed)		✓
	Helpful Advice & Instructions (customer's enquiries)	Feedback within 24 hours (next 2 working days)	Feedback within 12 hours (next working day)
	Cat Genuine Parts	✓	✓
	Cat Fluids	Recommended	✓
	Dealer Labor		✓
Peace of Mind from Equipment Health Management	Easy Access to Asset Information via Machine Alerts (Customer Portal and MCC)	✓	✓
	Inspections	✓ (conducted by customer)	✓ (conducted by TSL)
	Fluid Health Management through S•O•S SM	✓ (conducted by customer)	✓ (conducted by TSL)
	Asset Monitoring	✓	✓
Security of Expert Dealer Support	Cat Inspect Training	Recommended	Recommended
	Priority Response Services Commitment	✓	Attended to within 2 working days
	Cat Certified Maintained Eligibility (designation that machine has been maintained by the dealer)		✓

UP TO **50%**
LONGER COMPONENT LIFE WITH **GENUINE CAT FILTERS**

UP TO **2x**
LONGER ENGINE WORKING LIFE WITH **CAT FLUIDS**

UP TO **80%**
LOWER FUEL INJECTOR COST PER HOUR WITH **CAT FILTERS**