

Tractors Singapore

A large yellow CAT excavator is the central focus, positioned on a dirt construction site. In the background, another yellow CAT excavator is visible. The scene is set against a dramatic sky with soft, colorful clouds in shades of blue, orange, and yellow, suggesting a sunrise or sunset. A concrete bridge with blue railings spans across the middle ground. In the far background, a city skyline with several tall buildings is visible. In the foreground, several large concrete pipes are stacked on the right side.

# CAT<sup>®</sup> CUSTOMER VALUE AGREEMENTS

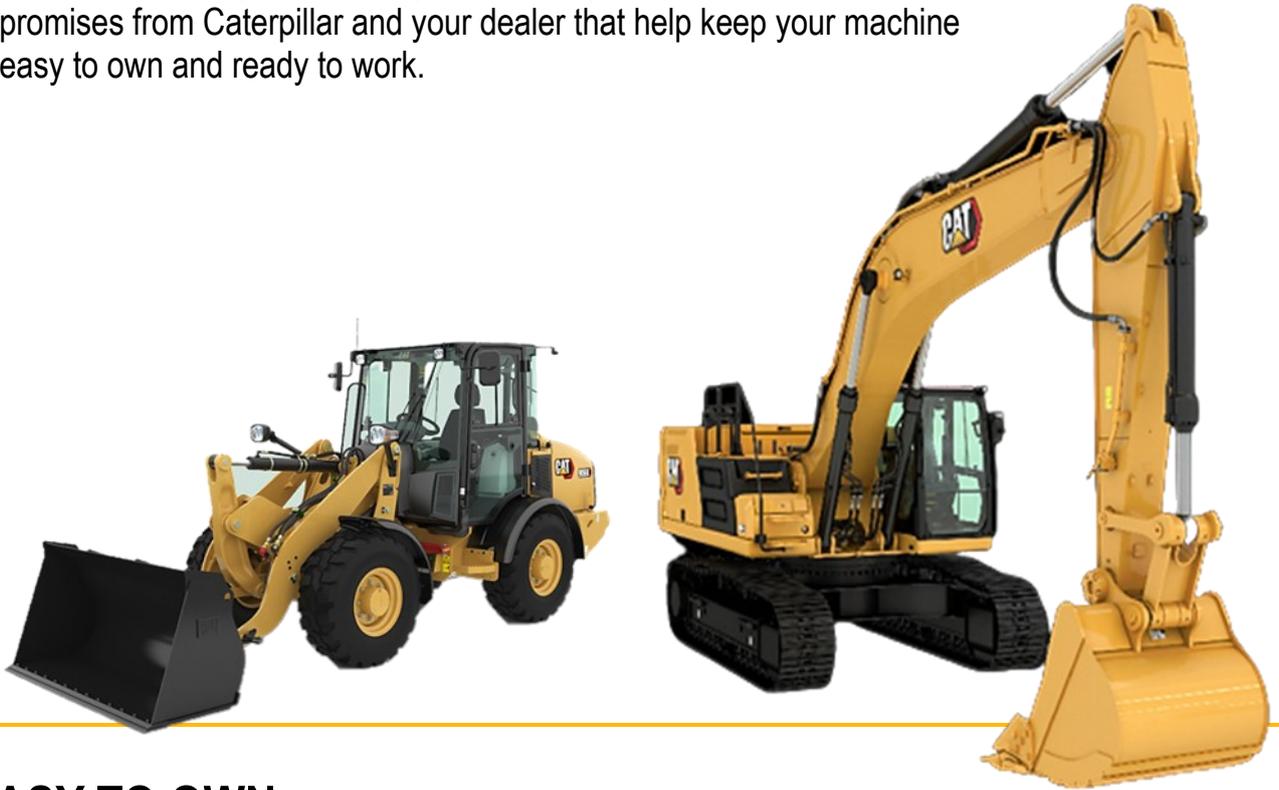
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KEEP YOUR EQUIPMENT EASY TO OWN AND READY TO WORK

**WE'VE GOT YOUR BACK**

# WHAT TO EXPECT IN EVERY CVA

No matter which type of CVA\* you choose, you can expect value promises from Caterpillar and your dealer that help keep your machine easy to own and ready to work.



## EASY TO OWN

UP TO

**50%**

LONGER COMPONENT LIFE  
with Genuine Cat Parts

UP TO

**2x**

LONGER ENGINE  
WORKING LIFE  
with Cat Fluids

UP TO

**80%**

LONGER FUEL INJECTOR  
COST PER HOUR  
with Cat Filters

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## THAT'S A CVA

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# TSL CI CVA SOLUTIONS

Tractors Singapore's CVA is designed to help you maximize productivity and minimize cost. Choose either CVA Basic, CVA Basic Plus or CVA Premium based on your needs.

TERMS		CVA BASIC (2000 Hr)	CVA BASIC PLUS (4 Svc. Hr)	CVA PREMIUM
		MIN 1 YEAR	MIN 1 YEAR	1-2 YEAR(S)
Hassle-Free Ownership & Maintenance	Auto-Renewal			Recommended
	Flexible Payment Options (upfront payment / paid when job is completed)			✓
	Helpful Advice & Instructions (customer's enquiries)	Feedback within 24 hours (next 2 working days)	Feedback within 24 hours (next 2 working days)	Feedback within 12 hours (next working day)
	Cat Genuine Parts	✓	✓	✓
	Cat Fluids	Recommended	✓	✓
	Dealer Labor			✓
Peace of Mind from Equipment Health Management	Easy Access to Asset Information via Machine Alerts (Customer Portal and MCC)	✓	✓	✓
	Inspections	✓ (Free TA1 inspection)	✓ (Free TA1 inspection)	✓ (Conducted by TSL)
	Fluid Health Management through S•O•S <sup>SM</sup>	Recommended	Recommended	✓ (Conducted by TSL)
	Asset Monitoring	✓	✓	✓
Security of Expert Dealer Support	Cat Inspect Training	Recommended	Recommended	Recommended
	Priority Response Services Commitment	✓	✓	Attended to within 2 working days
	Cat Certified Maintained Eligibility (designation that machine has been maintained by the dealer)			✓

# SPEAK TO US AND GET STARTED TODAY

Customer Value Agreements deliver a new tier of healthy machine ownership. It's not just protection, it's a competitive advantage to save on repair costs and maximize your machine performance. When you add in the conveniences of delivered parts and services, you get ownership efficiencies like never before.

With a variety of options and flexible elements, the best next step is to work with us. We can talk through the factors that are unique to your operation and recommend the best solution for you. Speak to us or contact our sales rep for more information about how CVAs keep your equipment easy to own and ready to work.

At Tractors Singapore, we ensure that you get the best advice and service from our highly skilled dealer specialist to keep your equipment performing at its best.

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## EASY TO OWN. READY TO WORK. **THAT'S A CVA.**

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